

130011

Date:	March 13, 2014
Models Affected:	GS-2669 DC GS-3369 DC GS-4069 DC
Serial Numbers Affected:	GS6912-1301 to GS6912-1647 GS6913-1650 to GS6913-2632
Subject:	Machine Unladen Weight
Allowable Hours:	30 minutes

Issue:

Genie has received reports of machine serial labels printed with incorrect "Machine Unladen Weight" value. The "Machine Unladen Weight" value printed on the serial label is significantly different from the actual machine weight. This can result in incorrect conclusions regarding the floor loading effects of the machine. **Incorrect floor loading information may result in the user operating the machine on a surface that is not capable of supporting the machine weight**.

This safety notice requires replacement of the serial label on all affected machines.

Continued Use Instructions:

All machine operators must be notified of these continued use requirements.

Machines may remain in service while waiting for the replacement serial label provided the surface the unit is being used on is capable of supporting a live load per the table below:

		Machine Certification					
MODEL	CONFIGURATION	ANSI / CSA		CE		AUS	
GS-2669 DC	With Outriggers	8830 lbs	4005 kg	9240 lbs	4191 kg	8830 lbs	4005 kg
	Without Outriggers	8180 lbs	3710 kg	8180 lbs	3710 kg	8180 lbs	3710 kg
GS-3369 DC	With Outriggers	8560 lbs	3883 kg	8990 lbs	4078 kg	8560 lbs	3883 kg
	Without Outriggers	7920 lbs	3592 kg	8120 lbs	3683 kg	7920 lbs	3592 kg
GS-4069 DC	With Outriggers	11750 lbs	5330 kg	11950 lbs	5420 kg	11750 lbs	5330 kg
	Without Outriggers	10875 lbs	4933 kg	11080 lbs	5026 kg	10875 lbs	4933 kg



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Actions Required:

1 Locate all affected machines referenced on page 1 in your fleet. Refer to illustration 1 below for the serial label and serial number locations on your machine.

Note: The serial number printed on the serial label should be the same serial number stamped on the chassis of your machine.

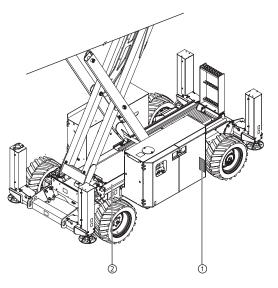


Illustration 1

- 1 Serial Number Label
- 2 Serial Number Stamping
- 2 Fill out the attached parts order form and return to Terex AWP Parts department to receive the new serial label with the correct "Machine Unladen Weight" value.

Note: The serial number of the affected machine is required on the parts order form.

3 Upon receipt of the new serial label, replace the one currently attached to your machine.

Installation of the new serial label must take place as soon as possible but no later that 30 days from receipt of the kit.

4 Fill out and sign the completion form included in the installation instructions in the kit and return to Terex AWP Warranty department to verify that this safety notice have been completed.



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To order parts:

Machine owners with a valid Genie account can contact the Terex AWP Parts Department to place an order through one of the following:

Genie Website: http://www.gogenielift.com Fax: 1-888-274-6192 Phone: 1-800-536-1800

Machine owners without a valid Genie account can contact their nearest Terex AWP dealership or Terex AWP Service Centers for assistance.

Search for your nearest Terex AWP dealership by visiting our website at:

http://www.genielift.com/dealersearch/

Warranty:

The labor and travel miles required to perform this inspection and installation are covered under the provisions of our LIMITED PRODUCT WARRANTY statement. Warranty claims can be submitted by paper claims, fax or email. If you need more information about filing a warranty claim, please contact Terex AWP Warranty Department at:

United States:	1-800-536-1800
Canada:	1-425-881-1800
All other locations:	001-425-881-1800
Email:	AWP.Warranty@terex.com

Genie and ANSI requires that the seller of a Genie machine report to Genie the model and serial number of each machine sold, as well as the name, address, and telephone number of the new owner, within 60 days of the sale. OSHA and ANSI also require that the manufacturer's safety notices be completed. It is your responsibility to communicate this important information to all machine owners and applicable branches. If you require additional copies of this safety notice or have any questions, please contact Genie Product Support at:

United States:	1-800-536-1800
Canada:	1-425-881-1800
All other locations:	001-425-881-1800

Enclosures:

- Machine List
- Parts Order Form
- New Owner Update Form



New Owner Update Form

(for updating machine owner information only)

Local norms and regulations require that the seller of a Genie machine report to Genie, the model and serial number of each machine sold, as well as the name, address, and telephone number of the new owner, within 60 days of the sale.

• If you have sold a machine, list new owner's name, address and phone number, for each machine. List complete model and serial number (Example : GS6912-1317).

New Owner Information:

	Machine 1	Machin	e 2	Machine 3
Model*				
Serial Number *				
Owner Name*				
Address 1*				
Address 2				
City/State/Zip*				
Phone Number*				
Contact Person				
* Required fields				
Seller Information:				
Date:				
Company Name:				
Address				
(street):				
(oit):				
(state, zip code):				
Phone #:				
List any ma	chines that could not be inspe	cted or repaired	because of the f	ollowing:
Model & Serial Number	Scrapped	Exported	Stolen	Other (explain)
		-	-	

 -			
-	-	-	-
 -	-	-	-
 -	-	-	-
 -	-	-	-

Fax to:	United States:	877-738-7530
	Canada:	425-498-7530
	All other locations:	001 425 498 7530



Parts Order Form

Fax this form to Terex AWP Parts Department to receive the indicated *GS-69DC Serial Label Replacement Kit* for your machine. List the model and serial number of each affected machine.

Date =

PO# =

P/N = 1254709

Qty =

• Please list the complete model and serial number (Example : GS6912-1317).

Model Number	Serial N	Number	Model Number	Serial Number
·			[_]	
Company Name:				
Account #:			_	
Address:				
(street):				
(city):				
State, postal code:				
Phone #:			_	
Shipping Address:				
(If different from Acc	ount Address)			
Company Name:				
Attn:			_	
Address:			_	
(street):			_	
(city):			_	
State, postal code:			_	
Phone #:				
—				
	Fax to:	United States	1-888-274-6192	
		Canada All other locations	1-425-556-8659 001-125-556-8659	

Email to: AWP.PartsSales@terex.com